Appendix G: Stakeholder Interview Questions

1. What are the “best things” about your community?

2. What are the major challenges facing your community?

3. Do you think the community as a whole is aware of these locally available services at our hospitals?

4. What specific services, if any, do you think local Hospitals needs to add? Why?

5. I’m handing you a list of services provided by County Health Department. Please review and comment on whether you think the community as a whole is aware of these locally available services.

6. What suggestions do you have for health-related organizations to work together to provide better services and improve the overall health of the area population?

7. Where do people find out what health services are available in the area?

8. Where do you think people turn for trusted health information?

9. On a scale of 1 to 5, with 1 being no collaboration and 5 being excellent collaboration, how would you rate the collaboration in the community among these various organizations?
   a. Business and industry
   b. Clinics
   c. Economic development organizations
   d. Emergency services, including ambulance and fire
   e. Health and human services agencies (examples: mental health, human development commission, area on aging, department of human services)
   f. Hospital(s)
   g. Indian Health Service and/or veterans affairs.
   h. Law enforcement
   i. Long term care, including nursing homes and assisted living
   j. Other local health providers, such as dentists and chiropractors
   k. Pharmacies
   l. Public Health
   m. Schools

10. You have been provided a list of potential health concerns that may affect the community as a whole. Please review and comment on whether you think these are important concerns. Which concern is the most important? Why?
11. What other community health concerns do you perceive that are not listed?

12. Even though most insurance’s now cover basic preventive health services like wellness visits, many people do not use those services. Why do you think that may be?

13. What would help to remove barriers that may be affecting the use of local health services by the community as a whole?

14. What are some of the resources or assets that exist in the area that might be able to help meet these needs and concerns?

15. What are the reasons that community members use our local Hospitals rather than providers outside of their local community for health care needs?

16. What are the reasons that community members use other health care providers rather than use their local Hospital?

17. Are you aware of particular populations or groups in the area that are medically underserved?
   a. If so, are there any particular health concerns of those groups?
   b. Are there certain resources or assets currently available that could help meet these particular needs?

18. How are low-income and/or minority populations in the community impacted differently by these potential needs?

19. If you were to give one piece of advice to improve the health of the community, what would it be? Is there other advice you would offer?
Community/environmental concerns
1. Active faith community
2. Attracting and retaining young families
3. Not enough jobs with livable wages, not enough to live on
4. Not enough affordable housing
5. Poverty
6. Changes in population size (increasing or decreasing)
7. Crime and safety, adequate law enforcement personnel
8. Water quality (well water, lakes, streams, rivers)
9. Air quality
10. Litter (amount of litter, adequate garbage collection)
11. Having enough child daycare services
12. Having enough quality school resources
13. Not enough places for exercise and wellness activities
14. Not enough public transportation options, cost of public transportation
15. Racism, prejudice, hate, discrimination
16. Seatbelt use
17. Traffic safety, including speeding, road safety, and drunk/distracted driving
18. Physical violence, domestic violence, sexual abuse
19. Child abuse
20. Bullying

Physical, mental health, and substance abuse concerns (Adults)
1. Alcohol use and abuse
2. Cancer
3. Diabetes
4. Heart disease
5. Other chronic diseases
6. Dementia/Alzheimer’s disease
7. Depression
8. Stress
9. Suicide
10. Drug use and abuse (including prescription drug abuse)
11. Not getting enough exercise
12. Obesity/overweight
13. Poor nutrition, poor eating habits
14. Smoking and tobacco use/exposure to second-hand smoke
15. Diseases that can be spread, such as sexually transmitted diseases or AIDS
16. Wellness and disease prevention, including vaccine-preventable disease
Concerns about health services

1. Ability to get appointments for health services
2. Extra hours for appointments, such as evenings and weekends
3. Availability of doctors and nurses
4. Availability of public health professionals
5. Ability to retain doctors and nurses in the community
6. Availability of specialists
7. Not enough health care staff in general
8. Availability of providers that speak my language and/or have translators
9. Availability of wellness and disease prevention services
10. Availability of mental health services
11. Availability of substance abuse/treatment services
12. Availability of dental care
13. Availability of vision care
14. Different health care providers having access to health care information and working together to coordinate care
15. Providers using electronic health records
16. Patient confidentiality
17. Quality of care
18. Emergency services (ambulance & 911) available 24/7
19. Cost of health care services
20. Cost of health insurance
21. Adequacy of health insurance (concerns about out-of-pocket costs)
22. Adequacy of Indian Health Service or Tribal Health Services
23. Understanding where and how to get health insurance
24. Cost of prescription drugs

Concerns specific to youth and children

1. Not enough activities for children/youth
2. Youth obesity
3. Youth hunger and poor nutrition
4. Youth alcohol use and abuse
5. Youth drug use and abuse (including prescription drug abuse)
6. Youth tobacco use
7. Youth mental health
8. Youth suicide
9. Teen pregnancy
10. Youth sexual health
11. Youth crime
12. Youth graduating from school

Concerns about the aging population

1. Being able to meet needs of older population
2. Long-term/nursing home care options
3. Assisted living options
4. Availability of resources to help the elderly stay in their homes
5. Availability/cost of activities for seniors
6. Availability of resources for family and friends caring for elderly